Support Services
Real Time Labor Market Summary

February 2015



The ***Support Services*** career pathway comprises four occupations: *Environmental Services Aides, Maintenance Laborers, Stationary Engineers* and *Medical Equipment Repair Technicians*. Employees in these occupations perform activities to maintain the physical facilities, machines and technology of healthcare institutions to ensure efficient and optimal operation and to provide a safe and hygienic environment for staff and patients. Job vacancies reported are statewide totals over the past twelve months.

Environmental Services Aide

Number of Vacancies	Permanent Full Time Jobs--Percent
3,393	69%

Top 5 Skills	Job Ads
Cleaning	1,206
Housekeeping	751
Repair	495
Laundry	209
Inspection	188

Top 5 Credentials	Job Ads
Certified Registered Central Service Technician	76
Casino Gaming License	40
Commercial Driver's License	10
ServSafe	6
National Career Readiness Certificate	5

Top 5 Employers	Job Ads
BJC HealthCare	144
Marriott International Incorporated	117
ABM Industries Incorporated	103
Mercy Health System	78
SSM Health Care	50

Preferred Experience	Job Ads
Less than 2 Years	88%
2-5 Years	10%

Typical Job Titles

Environmental Services Technician, Housekeeper, Cleaner, Custodian, Floor Technician, Janitor, Instrument Technician, Sterile Processing Technician, Central Service Technician

Missouri Annual Wage

Entry:	Average:	Experienced:
$17,018	$24,440	$28,152

Maintenance Laborer

Number of Vacancies	Permanent Full Time Jobs--Percent
5,119	84%

Top 5 Skills	Job Ads
Repair	2,546
Plumbing	778
HVAC	735
Inspection	607
Carpentry	529

Top 5 Credentials	Job Ads
Commercial Driver's License	74
Environmental Protection Agency Certification	69
Forklift Operator Certification	55
Refrigeration Technician Certification	51
Certified A+ Technician	42

Top 5 Employers	Job Ads
McDonald's	65
Marriott International Incorporated	38
Dierberg's Markets Incorporated	35
Cintas	34
Toys"R"Us	23

Preferred Experience	Job Ads
Less than 2 Years	53%
2-5 Years	40%

Typical Job Titles

Mechanic, Maintenance Mechanic, Maintenance Technician, Facility Lead Maintenance, Painter, Electrician, Carpenter, Service Technician, Field Service Technician, Maintenance

Missouri Annual Wage

Entry:	Average:	Experienced:
$28,511	$49,187	$58,978

Stationary Engineer

Number of Vacancies	Permanent Full Time Jobs--Percent
758	86%

Top 5 Skills	Job Ads
Repair	351
HVAC	304
Boilers	287
Plumbing	173
Hand Tools	94

Top 5 Credentials	Job Ads
Environmental Protection Agency Certification	59
HVAC Technician Certification	29
Refrigeration Technician Certification	22
Plumbing Certification	19
Boiler Operator / Stationary Engineer License	15

Top 5 Employers	Job Ads
Cintas	11
Sears	8
Wyndham Worldwide	8
Ingersoll Rand Company	7
HVACi	7

Preferred Experience	Job Ads
Less than 2 Years	43%
2-5 Years	43%

Typical Job Titles

Stationary Engineer, Boiler Operator, HVAC Installer, HVAC Technician, Operating Engineer, Maintenance Technician, Plumber, Pipefitter, Maintenance Mechanic, Building Engineer

Missouri Annual Wage

Entry:	Average:	Experienced:
$33,649	$54,646	$63,673

Medical Equipment Repair Technician

Number of Vacancies	Permanent Full Time Jobs--Percent
147	89%

Top 5 Skills	Job Ads
Repair	111
Calibration	41
Equipment Inventory	26
Test Equipment	21
Cleaning	18

Top 5 Credentials	Job Ads
Certified Quality Inspector	11
Biomedical Equipment Technician	2
Biomedical Electronics Technician	1
Department of Transportation Certified	1
Certified Medical Laboratory Technician	1

Top 5 Employers	Job Ads
BJC HealthCare	21
Hill-Rom	17
Fresenius Medical Care North America	12
Rotech Healthcare	8
Davita Incorporated	6

Preferred Experience	Job Ads
Less than 2 Years	65%
2-5 Years	33%

Typical Job Titles

Biomedical Technician, Biomedical Service Engineer, Patient Service Technician, Biomedical Equipment Technician, Equipment Processor, Field Service Engineer, Technician

Missouri Annual Wage

Entry:	Average:	Experienced:
$28,312	$43,978	$51,811

* Similarities between the Maintenance Laborer and Stationary Engineer occupation titles indicate that many job postings could be placed in either occupation category.

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Sources:

Data for this analysis has been extracted using Burning Glass Technologies, Labor/Insight™ tool that collects information from over 17,000 web sources, including job boards, newspapers, large and small employer websites. Missouri Economic Research and Information Center (MERIC) uses this data to compile and publish reports at the State and Regional Workforce Investment Areas. While this analysis presents a broad picture of hiring activity and serves as a measure of labor demand, it does not capture openings that are filled through other networks.